

We all face challenges and from time to time you may need help on which way to turn. Your Bupa Employee Assistance Programme (EAP) is a free, completely confidential telephone support line that is open to you and your family<sup>1</sup> 24 hours a day, seven days a week.

The qualified counsellors at the Bupa EAP will listen to you, suggest ways to resolve the problem and point you in the right direction to get you back on track and feeling more like yourself again.

## What happens when you call?

When you call the Employee Assistance Helpline, you'll be put through to a fully qualified and experienced counsellor. Depending on the reason for your call, they'll either help you in person, or, if you need practical support or information, they'll put you through to a relevant specialist.

Remember, the whole process is completely confidential.

Call Bupa Employee Assistance free on 0800 269 616.



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